

Terms and Conditions for DNA Postnatal Paternity Test (Online Shop Ver.)

Article 1: Purpose

These Terms and Conditions (hereinafter referred to as "the Terms") stipulate the rights and obligations between HUMEDIT Co., Ltd. (hereinafter referred to as "the Company") and the applicant regarding the use of the DNA postnatal paternity testing service (hereinafter referred to as "the Testing") provided by the Company.

Article 2: Definitions

The terms used in the Terms are defined as follows:

- "The Test" means the DNA postnatal paternity testing service provided by the Company. It is a private test conducted using specimens provided based on the applicant's self-declaration, and is intended solely for personal information confirmation purposes.
- "Putative mother" means a woman whose biological relationship to the child has not yet been confirmed.
- "Putative father" means a man whose biological relationship to the child has not yet been confirmed.
- "Applicant" means the individual who applies for the Test.
- "Surrogate mother" means a woman who carries and gives birth to a child by having another person's fertilized egg implanted into her uterus.
- "Egg donor" means a woman who provides her eggs for use in assisted reproductive technology.

Article 3: Purpose of the Testing

The purpose of the Testing is to confirm the biological parentage (mother and father) of a child.

Article 4: Sample Collection

Putative mothers, putative fathers, and children must provide accurate information and collect samples properly in accordance with the instructions provided by the Company to avoid any mix-up or errors.

In cases involving surrogacy or egg donation, explicit consent must be obtained from all relevant parties, including the intended parents, surrogate mother, and egg donor. The Company reserves the right to verify that these consents have been properly obtained.

Article 5 (Guarantee of Specimen Authenticity)

1. Unlike a legal test where the company or a medical institution strictly verifies the identity of the test subject (such as checking ID or taking fingerprints) at the site of specimen collection, this test is a private test where the applicant submits the specimen at their own responsibility.
2. The Applicant guarantees that the submitted specimen is a genuine specimen of the test subject, properly collected in accordance with the instructions provided by the Company.

3. The company shall not be held liable for any errors in results or damages caused if the submitted specimen belongs to someone other than the test subject, or if there is a mix-up or intentional substitution of specimens.

Article 6: Special Provisions Concerning Minors

In the special provisions regarding minors, the following shall apply:

1. If a minor undergoes the Testing, consent from their person with parental authority or legal representative must be obtained.
2. The person with parental authority or legal representative shall agree to these Terms and Conditions on behalf of the minor and submit the application for the Testing.
3. The personal information of minors shall be handled with particular care and shall be protected with due diligence.
4. In principle, the test results of a minor shall be disclosed only to the person with parental authority or legal representative. However, if the minor himself/herself requests disclosure, the Company will consult with the person with parental authority or legal representative to respond appropriately.
5. If, after the minor has reached the age of majority, the minor requests disclosure of the test results, the Company shall promptly respond to such request.
6. The Company shall make its decision regarding this appraisal in consideration of the minor's welfare and best interests, seeking professional advice as necessary.
7. The test results and DNA data of minors shall be stored until the minor reaches the age of majority or for 20 years after the test results are reported, whichever is longer. After this period, the data will be safely destroyed.

Article 7: Identification of Minors

1. When conducting a test for a minor, appropriate identification documents must be presented based on the age of the minor.
2. For infants and toddlers: A maternal and child health handbook, infant medical certificate, or health insurance card is required.
3. For school-aged children and students: A health insurance card, student ID (with a photo), or child medical certificate is required.
4. For all tests involving minors, identification documents of the person with parental authority or legal representative are also required.
5. The Company reserves the right to request additional identification documents as necessary.

Article 8: Special Provisions for Surrogacy and Egg Donation

1. In the case of surrogacy, the Applicant acknowledges that the egg donor's (or intended mother's) DNA, rather than the surrogate mother's DNA, will be used to confirm biological parentage.
2. In the case of a child born through egg donation, the Applicant understands and agrees that the egg donor's DNA will be necessary to confirm the biological mother.
3. If surrogacy or egg donation is involved, the Applicant is obligated to notify the Company in advance.
4. The Company shall bear no responsibility for any legal or ethical issues related to surrogacy or egg donation and does not make judgments regarding the legality or ethics of these procedures.

5. Regarding the interpretation of test results and legal implications in cases involving surrogacy or egg donation, the Applicant shall consult with appropriate professionals at their own responsibility.

Article 9: Appraisal Method

Samples submitted by the putative father, putative mother, and child will be anonymized by the Company and analyzed using Short Tandem Repeat (STR) techniques at the Tokyo Hygienic Laboratory to confirm biological relationships.

Article 10: Consent to Appraisal Results

You agree to the appraisal results as follows:

1. In the following cases, accurate results may not be obtained, so the Company must be contacted before the test begins:
 - If the Putative Mothers or Putative Fathers are closely related by blood.
 - If the Putative Mother or Putative Father is an identical twin.
2. The Applicant acknowledges that accurate results may not be obtained due to reasons beyond the Company's control, such as mutations, deletions, substitutions, or chimeras in the DNA of the Putative Father, Putative Mother, or child. In such cases, the Applicant shall not make any claims against the Company even if accurate results are not obtained.
3. The Applicant acknowledges that the results of this test are based on biological and statistical analyses, and 100% accuracy is theoretically impossible. The Applicant also acknowledges that depending on the condition of the samples, accurate test results may not be obtained.
4. The Applicant acknowledges that the test is conducted based on the information provided by the subjects, and depending on the obtained test results, it may cause disadvantages to the Putative Father, Putative Mother, and child.

Article 11: Scheduled Date of Notification of Results

The scheduled date for reporting results shall be as follows:

1. The result report will be provided approximately 10 days from the day (counted as day 0) on which all samples from the Putative Father, Putative Mother, and child arrive at the Company.
2. If the arrival dates of samples from the Putative Father, Putative Mother, and child differ, the appraisal will begin from the day all samples are available, and the scheduled reporting date will be determined.
3. The reporting date may be delayed due to reasons beyond the Company's control, such as the condition of the specimens or damage to the specimens caused by postal accidents or postal delays, for which the Company assumes no responsibility.

Article 12: Reporting of Test Results and Usage Restrictions

Reporting of appraisal results and usage restrictions shall be as follows:

1. Method of reporting appraisal results: As a general rule, the result report will be provided as a PDF attached to an email. However, if the applicant requests it, a written report (paper format) can also be mailed.
2. The report on the DNA relationship between the Putative mother/Putative father and the child will be reported as a maternal inclusion probability of 99.99% or higher, or a

maternal denial probability of 99.99% or higher, and a paternal inclusion probability of 99.99% or higher, or a paternal denial probability of 99.99% or higher.

3. This Test uses specimens based on the Applicant's self-declaration, and the Company does not guarantee the identity of the specimens. Therefore, the results of this Test cannot be submitted as evidence in courts, administrative agencies, or other public institutions, nor can they be used as a basis for legal claims.
4. To ensure confidentiality, inquiries regarding test results will not be accepted by phone or email.
5. The Company cannot provide updates on the progress of the Testing.
6. Reissuance of the test results shall be provided only if requested by the applicant within one month from the date of the result report. The following reissuance methods and fees shall apply: Reissuance by mail: With the applicant's consent, the result report will be mailed to the address specified by the applicant via Letter Pack Light. A handling fee of ¥3,300 (tax included) will be charged. Reissuance by email: With the applicant's consent, the result report will be re-sent to the email address specified by the applicant. A handling fee of ¥11,000 (tax included) will be charged.
7. If more than one month has passed since the report date, reissuance of the result report will not be available.

Article 13: Cancellation of Appraisal

Cancellation of an appraisal shall be as follows:

1. Cancellation before shipping the test kit: Cancellation is possible. If the fee has already been paid, the amount excluding settlement fees will be refunded.
2. Cancellation after shipping the test kit: Cancellations, returns, and refunds for the convenience of the applicant are not accepted at all.
3. If the test subjects' specimens do not arrive at the Company within 3 months from the shipping date of the test kit, it will be considered as a cancellation for the applicant's convenience, and the provision of this service will be terminated. In such cases, no refund will be made.
4. If it is found after the application that various documents were obtained by illegal means, falsified, or altered; or if it is found that the Applicant or related parties are members or close associates of antisocial forces; or if the Company deems that the relationship of mutual trust with the Applicant has been damaged in any other way, the Company will terminate the service. In such cases, no refunds will be made.

Article 14: Free Reappraisal and Subsequent Appraisals

In this appraisal, if the amount of DNA in the specimen (swabs, etc.) is insufficient, in rare cases, the determination may be impossible. In such cases, a reappraisal may be required at the Company's discretion.

1. If the result of the first appraisal is "inconclusive," you may choose to have a second appraisal as a free reappraisal, or you may choose not to have a reappraisal and receive a refund equal to 30% of the amount paid, excluding optional fees.
2. In principle, the specimen to be submitted for the second and subsequent appraisals must be oral epithelium. If a special specimen is submitted, a special specimen fee will be charged separately, and the appraisal period will be extended.
3. If the result of the second appraisal is also "inconclusive," the appraisal will be terminated, and no refund will be made. If a third test is desired, a reappraisal can be conducted for an additional 11,000 yen (including tax).

4. For the third and subsequent reappraisals, a fee of 11,000 yen (including tax) will be charged each time.
5. A free reappraisal under the preceding paragraphs shall be conducted only if the application is made within one month from the date on which the laboratory determined the result to be inconclusive.

Article 15: Additional Costs

The Applicant agrees to the following regarding fees other than the appraisal fee at the time of application:

In addition to the appraisal requested, if additional fees are incurred due to the Applicant's convenience, such as resending the specimen collection kit or issuing an additional written result report, the Company may charge such fees separately from the appraisal fee at the time of request.

Article 16 (Additional Testing After Receipt of Results)

If the user wishes to submit a new specimen from a different test subject (Putative Father) and request an additional appraisal after receiving the result report, the handling shall be as follows:

1. If the request for additional appraisal is made within one month from the date of the initial result report, the Company shall conduct the additional appraisal for an additional fee of 33,000 yen (including tax) per Putative Father.
2. If more than one month has passed since the date of the initial result report, it shall be treated as a new test, and the standard test fee shall be paid.
3. However, as long as the user's DNA information is retained by the Company within its retention period, the Company shall conduct the additional appraisal for an additional fee of 33,000 yen (including tax) per Putative Father even after one month has passed. If the DNA retention period has expired, the standard test fee shall be paid.

Article 17: Other Matters Concerning Refunds

The Applicant agrees to the following other matters concerning refunds:

1. If the result reporting date is delayed due to reasons beyond the Company's control, such as specimen condition, mailing accidents, or specimen damage caused by delayed mailing, option fees will not be refunded.
2. In the event of a refund due to cancellation for the Applicant's convenience or refusal of free reappraisal, bank transfer fees (or card transaction fees in the case of credit card payment) shall be borne by the Applicant.
3. In the unlikely event of an error in the appraisal results due to a mistake by the Company, the Company will refund the full amount of the appraisal fee received from the Applicant, and the Applicant shall not make any claims exceeding the refunded appraisal fee.

Article 18: Use of "My Page" and Deletion of Information

1. The Company shall provide a dedicated screen on the Internet (hereinafter referred to as "My Page") based on the email address entered by the Applicant, for entering the medical questionnaire, confirming and agreeing to the consent form, and checking the test progress status.

2. If one (1) year has elapsed since the last login to My Page, registered personal information and test results will be automatically deleted from the Company's system.
3. After deletion, My Page will no longer be accessible, and the deleted information cannot be restored.
4. Regarding test results, the Applicant is requested to print or save the content sent separately. After deletion, the Company cannot respond to any reissue or reconfirmation of test results.

Article 19: Preservation of Samples and Personal Information

The Applicant agrees to the following regarding the preservation of samples and storage of personal information:

1. Emails and personal information from the Applicant will be anonymized and used to improve services.
2. Samples and data obtained from samples will be anonymized and used for research on genetic disease diagnosis methods and improvement of appraisal accuracy.
3. After analysis and research are completed, samples will be destroyed by a designated contractor without notification to or permission from the Applicant.
4. Other matters shall be in accordance with the separately established Privacy Policy.

Article 20: Disclaimer

The Applicant agrees to the following disclaimers:

1. The Company shall not be liable for any errors in result determination due to damage to the specimens, errors in filling out the forms by the applicant, or errors in specimen collection. However, this shall not apply in cases arising from the Company's intentional misconduct or negligence.
2. The Company shall not be liable for any errors in result determination due to reasons beyond the Company's control, such as mutations, deletions, substitutions, chimeras, etc., in the DNA of the specimens received by the Company.
3. The Company shall not be responsible for any disadvantages, damages, or disputes with third parties arising from the Applicant's violation of the usage restrictions set forth in Article 12, specifically regarding the use of the test results for legal purposes or as public evidence.
4. Even in the event of a mix-up, substitution, contamination, or other fraudulent acts regarding the specimen by the Applicant or a third party, the Company shall conduct the test assuming the submitted specimen is genuine. The Company shall not be held liable for any compensation if a discrepancy arises between the test result and the facts due to such acts.
5. In no event shall the Company be liable beyond the refund provisions set forth above (see Articles 13, 14 and 17). However, if the Company acts with intentional misconduct or gross negligence, the provisions of the law shall apply.

Article 21 (Compensation for Damages and Dispute Resolution)

1. If the Applicant causes damage to the Company by violating these Terms and Conditions or through fraudulent acts, the Applicant shall compensate the Company for such damages (including reasonable attorney's fees).
2. The Company shall not be involved in any disputes, complaints, or legal conflicts arising between the Applicant and a third party in connection with the results of this

appraisal. The Applicant shall resolve such matters at their own responsibility and expense.

Article 22: (Modification of these Terms and Conditions)

The Company reserves the right to amend the Terms without prior notice. Amendments take effect from the date samples are collected.

Article 23: Governing Law and Jurisdiction

The Terms are governed by Japanese law. Disputes shall be resolved under the exclusive jurisdiction of the Tokyo District Court.

Supplementary provisions

These terms and conditions shall come into effect as of September 18, 2024.

These Terms and Conditions were partially amended on May 20, 2025.

These Terms and Conditions were partially amended on June 9, 2025.

These Terms and Conditions were partially amended on July 4, 2025.

These Terms and Conditions were partially amended on April 10, 2026.

Kotaro Oka
Representative Director
HUMEDIT Co., Ltd.

Privacy Policy

HUMEDIT Corporation ("HUMEDIT") recognizes the importance of protecting the personal information of its customers and has established the following privacy policy (the "Policy") in accordance with the Act on the Protection of Personal Information (the "Personal Information Protection Act") and is committed to complying with it.

1. Personal Information to be collected

We collect the following personal information when providing DNA postnatal testing services (hereinafter referred to as the "Service"):

- Contact information such as name, address, telephone number, and e-mail address
- Date of birth and gender
- Pregnancy-related information (e.g., number of weeks of pregnancy, for prenatal testing only)
- DNA samples (blood samples, etc.)
- Family relationship information
- Payment information

2. Purpose of Use of Personal Information

We will use the collected personal information for the following purposes:

- Provision and operation of this Service
- Implementation of the Service and reporting of results
- Responding to customer inquiries
- Analysis and research to improve service quality
- Development of new services
- Communication of announcements and important updates from the Company

3. Security Control of Personal Information

We take the following security control measures to protect personal information from risks such as loss, destruction, falsification, and leakage:

- Restrictions on access to personal information
- Training of employees
- Anonymization of personal information
- Implementation of security systems
- Periodic security audits

4. Provision of Personal Information to Third Parties

We will not provide personal information to third parties without the consent of the customer, except in the following cases:

- When required by law
- When it is necessary for the protection of the life, body, or property of an individual
- When it is especially necessary to improve public health or to promote the sound growth of children
- When it is necessary to cooperate with a national agency, a local government, or an individual or entity entrusted by either a national agency or local government to execute affairs as required by law.

5.Outsourcing

We may outsource all or part of the handling of personal information. In such cases, we will exercise necessary and appropriate supervision over the subcontractor to ensure the safe management of personal information.

6.Disclosure, Correction, Suspension of Use, etc. of Retained Personal Data

Customers may request the disclosure, correction, addition, deletion, suspension of use, or erasure of personal data held by the Company. Please contact our contact person for information on how to make such a request.

7.Handling of DNA Data

DNA data will be managed strictly, especially as highly confidential information.

DNA data will be stored in an anonymized form and will be used in a manner that does not allow identification of individuals except for research purposes.

Your DNA data will be retained for 20 years following the report of the test results and will then be securely destroyed. In the case of minors, DNA data will be retained until the individual reaches the age of majority or for 20 years following the report of the test results, whichever is longer.

8.Information on Assisted Reproductive Technology

We may handle information related to special assisted reproductive technologies, such as surrogacy and egg donation. Such information will be treated as highly confidential, and the privacy of all parties involved will be fully respected.

9.Personal Information of Minors

The Service handles the personal information of minors, including information about unborn children. The handling of personal information of minors shall be done only after obtaining the consent of a person with parental authority or a legal representative.

10.Use of cookies

Our website uses cookies to improve our services. If you do not wish to use cookies, you can reject them by setting your browser.

11.Privacy Policy Changes

We may change this Policy from time to time as necessary. Any significant changes will be posted on our website.

12.Contact for Inquiries

If you have any questions regarding this Policy, please contact us at the following address:

HUMEDIT Corporation

Personal Information Protection Section

Phone: 03-6811-7372

Date enacted: September 25, 2024

Date last updated: September 25, 2024